

## **Appendix 6**

### **Jury report WFC 2017 in Bratislava, Slovakia**

#### **1. General tournament information**

WFC 2017, 01-09.12.18, Bratislava, Slovakia (total attendance 31 688 spectators)

There were a lot of good things with the tournament but in this report I will focus mostly on things that were problematic.

#### **2. Organisation**

The organisation that were meant to be in charge of the tournament left the organisation just before the tournament and CB-members of Slovakian federation needed to take over in a very late stage. Taking over a project like this in a late stage is in principal impossible. Also the internal organisation in the LOC was not properly done and Mr. Teo Turay, Slovak federation vice president had to step in and start solving issues.

In the beginning it was very hard to get a hold of any organiser and it was a big chaos. For the first time I actually think that spectators saw that organiser/IFF was struggling with a lot of problems due to the fact that they got into problems and also could see people fixing things just before matches etc.

But from the beginning we had basic problems like around the playing field:

- Rink guards missing during warm up - teams need to run and collect balls
- Ball boys/girls didn't have cleaning equipment
- TV showed the wrong people team during national anthem
- There were no person sitting with penalised player
- Match secretariat did not have national anthems, music etc. ready
- National anthem stopped after playing for 5 seconds because of using mobile phone for playing and SMS suddenly came and stopped the national anthem
- Chairs in the corners for the ball boys missing and they didn't react properly because talking each other and using mobile phones
- No best player prizes were in the arena at the prizing ceremony
- The flags don't look good - different sizes and one flag is missing
- Lack of material to repair the goal nets in match secretariat (goals needed to be repaired several times already first day)
- Ice hockey players are walking in the corridor that floorball players should have exclusively

The good thing was that there were a lot of good volunteers that made a really good work when they knew which responsibilities and resources they had.

Some days into the competition we had a meeting with top management from IFF and Slovakian federation due to the problematic situation with the tournament.

Despite of all the problems, the persons from the Slovak federation working at the event made a remarkable effort to try to get the event back on track and after a very problematic first days also succeeded with this.

### **3. Arenas**

Ondrej Nepela Arena and Hant Arena

#### *i) Ondrej Nepela Arena*

Even if this is an ice hockey arena there were many problems regarding a lot of things; logistics in the arena due to other activities that collided with our tournament and for mowing between levels, lack of space for media both in the media office and in the spectator stands, possibility to use normal spaces due to contract issues and extra costs made the organiser to find and create other solutions.

There was a lack of signs and general information in the arena, too short ticketing office opening hours, accreditation office opening hours, opening of arenas in the morning, too few locker rooms because arena didn't let go of the needed number, areas for putting boxes for example LED were missing, mixed zone due to logistics were very problematic, unauthorized commercial not blocked, attitude from the arena owner – instead of helping they were mostly blocking/extra charging things that normally works without any problems, missing volunteers in the beginning of the tournament.

There was also some problems with the flooring moving apart after some days, as the arena had prohibited the use of double-sided tape to tape the floor.

#### *ii) Hant Arena*

As the set up was for the arena in the beginning it was logistically very problematic but after 2 days organiser together with IFF made a lot of changes which made things better. Logistically for teams, media it was problematic due to very small media working space, especially as the high ranked teams were playing in the arena and TV-companies also were there. Good mixed zone was impossible to create and writing media very small space to work in.

Not enough locker rooms and they were small. No space for warm up/cool down inside the arena when match schedule didn't allow this on the playing field.

No separate internet for match secretariat, media or office.

No space to move equipment from the arena (basketball hoops and rink carriers were very close to the playing field) and the hanging of flags was very poor (which was corrected to a better level)

#### *iii) General*

The arena checks had a record number of issues noted and IFF decided to concentrate on trying to solve the big things first so the organiser didn't work with the things that could be solved later. But of course there were new problems showing up that needed to be adjusted directly.

No signage at all outside both arenas – nothing to say where tickets are being sold, where the entrance is, where accreditations can be collected, where VIP entrance is. Hard to know that there is even an event going on.

#### **4. Fines and other decisions**

Head coach from one team was filming during the match Finland-Czech Republic and was dealt with accordingly to the regulations.

Martin Klabere