

## **Personal information**

Event:7<sup>th</sup> World University Floorball Championships Date:18.-24.07.2016 Name of the delegate: John Liljelund Tel.:+358-400-529030 E-mail:liljelund@floorball.org Arrival date:18.07.2016 Departure date:24.07.2016

## Championships analysis and recommendations

What worked well and why ? (max 3-5)

- The set-up of the tournament and branding was very well executed, with good venues and a sufficient volunteers in total. The look and feel was really professional, with video screens etc.
- The Opening Ceremony was very good and well appreciated by the participants, especially the march of the teams.
- Very close to the University Arena from one of the residence, good food in the cantina
- Very friendly and helpful volunteers and the LOC worked well to solve problems when they occured
- The WUC Daily Competition Guide was really good, also the media from the event and the streaming

## What should be improved and how ? (max 3-5)

- The pre-information of the tournament to the teams and IFF could have been much better and delivered in writing well in advance, as we had no plans or time tables of anything before arriving to Porto. There was a lot of issues with lack of information to the teams, which lead to unnecessary problems for the LOC and disturbance among the teams. The whole process and timing of the information was quite a chaos and didn't provide enough service to the teams. It seemed that there was no general time plan for the activities outside the match schedule. There was a lot of changes of the 2<sup>nd</sup> technical meeting venue, timing and transportations.
- The transportation system had a number of severe problems, with missing transports, late transports and problems related to joint shearing of busses for two teams. The plan of transportations, should have needed to be available prior to the event to be able to see the potential problems. The late changes were not informed and the drivers didn't know where they were going to go or who to pick-up.
- Some unclear issues with teams of the final payment, which could have been avoided if the information would have been sent out earlier. But here also the teams, must look in the mirror.
- Now the match secretary was handled mainly by the Spanish Floorball Federation, which lead to it that there was no Portuguese persons in the first day at the match secretary, which also in the end lead to an unnecessary red car for a Czech player, when he entered the field to early from the penalty box.
- The teams were promised links to the streamed matches, but the outside company was not able to solve this until late the second or in the third day. This upset the teams, as they had trusted to be able to get the videos of their opponents.

General recommendations for FISU / WUC

- Please use our expertise in the organisation of the Floorball Events and find a way for a closer cooperation before the event with the LOC. Now the cooperation has been really good with the LOC from during the Event. We are very pleased with the organisation overall.

## Recommendations for the future Organising Committee

 Work with the Polish Federation and local clubs and please ask IFF if you have questions in advance. As the teams participating are used to the systems of the IFF Events, you can avoid unnecessary issues and problems, if you use the same approach. I understand that the FISU technical regulations for organising are superseding the ones of IFF, but having some of the same

- procedures, like the teams to sign off their daily programs etc, will help the LOC a lot.
- We need to inform very well in advance of the change of the age groups for the WUC to the National Associations, as this will heavily effect the interest for the National Floorball Federations, as now the top teams are using the WUC as a testing place for their National Teams.